



TEST DRIVE OMNI911

Experience a proven solution for the next generation of 9-1-1.

The more time you can plan upfront, the fewer surprises you get at the time of transition. Discover the usability, control and power of MicroAutomation’s Omni911 — the proven call handling solution for Emergency Communication Centers (ECCs) and Public Safety Answering Points (PSAPs).

GETTING STARTED

Learn what works best for your people, systems, technology and process while experiencing Omni911. Our expert NG9-1-1 Communication Technologists will set up a 1 to 2 position personalized environment so you can simulate live landline calls, mobile calls and SMS text messaging inside your own ECC.



STEP 1: Request an Omni911 Test Drive

Contact MicroAutomation to establish your test drive account. You will be asked to complete a short checklist that describes the minimum workstation and internet requirements to participate in the Test Drive program and sign a software evaluation agreement.



STEP 2: Identify Workstations for the Test Drive event

The Omni911 Test Drive environment is accessible from the Cloud. You will need to identify one or two workstations that you wish to use to participate in the Test Drive program. The workstations will require access to the internet.



STEP 3: Allow MicroAutomation to Remotely Install Omni911 Client

MicroAutomation will remotely install a VPN client and the Omni911 SoftPhone client application on your selected workstations. The telephone numbers and location information you provide will be added to the database to display real ALI information.



STEP 4: Begin your Omni911 Journey

To start your Omni911 evaluation, MicroAutomation will provide you with a short tutorial and quick reference guide to demonstrate the power of Omni911. You will be provided with a list of phone numbers to place calls and texts into the system, and your Omni911 journey begins! Try it for 2 weeks to see what Next Generation 9-1-1 call handling should be with MicroAutomation as your partner.

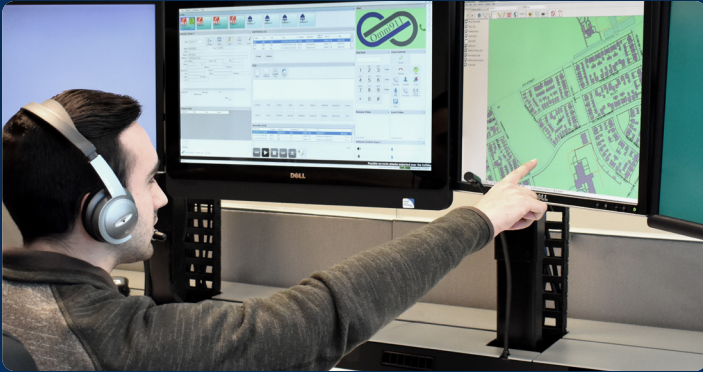
WHO WE ARE

Since 1991, MicroAutomation has delivered technology solutions that improve response times and enhance customer experiences everywhere, from day-to-day living to lifesaving fields. Whether you choose from our suite of proven products or we design a purpose-built solution, we partner with you to minimize the transitional impact on your team while optimizing workflow. We leverage our contact center and optimization experience to design cloud- and premise-based solutions that offer NG9-1-1 technology and complete PSAP architecture and design.

**SCHEDULE YOUR TEST DRIVE TODAY:
MICROAUTOMATION.COM/OMNI911**

ABOUT THE TEST DRIVE PROGRAM

RALLY YOUR TEAM AND EQUIPMENT AROUND A REMOTE AND EASY-TO-USE SOFTWARE SOLUTION.



Getting started with Omni911 is easy.

The Omni911 Test Drive Program allows for up to 2 positions to be tested in real-time within your Emergency Communications Center. Your staff will be able to evaluate the Omni911 features using your workflows, operating on your equipment, using the Omni911 Call Handling Solution. Try it today!

HOW IT WORKS

Voice Calls

As your team places landline and mobile calls into Omni911, see how Omni911 displays and maps the Automatic Location Identification (ALI) information and retrieves RapidSoS Additional Data for the call. Use the call transcription feature to capture the conversation and translate it from other languages.

Text Messages

Receive text messages from SMS callers and plot the location of the texter using Google Maps. Use pre-programmed buttons to instantly respond and translate the conversation from other languages.

Video Calls

Establish two-way video calling using Omni911's built-in video support. Toggle the video displays to enable privacy features.



The Omni Suite

- **Omni911** – Proven, software-based NG9-1-1 call handling solution
- **OmniCAD** – Web-based computer-aided dispatch solution
- **OmniMap** – Accurate, integrated mapping and location solution

Omni911 Advanced Features

- **Omni911 Analytics** – Robust analytics and reporting package
- **Omni911 Archive** – Centralized call-recording package
- **Omni911 Logger** – Centralized IP-based call recording and logging
- **Omni911 Scribe** – Real-time call transcription and translation service
- **Omni911 Virtual Agent** – Automated callback for abandoned calls

SCHEDULE YOUR TEST DRIVE TODAY: [MICROAUTOMATION.COM/OMNI911](https://www.microautomation.com/Omni911)

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